

Examination Branch
05.07.2020

Reference: Following questions based on inputs received from stakeholders and concerned persons with OBE mode of examinations have been summarised related with Mock Test conducted by university on 04.07.2020 based on guidelines as issued by examination branch on 28.06.2020 which is available on university official website ;

Query -1 Not able to down load the question paper ;

As such difficulty is not possible as a basket of question papers are available on the portal . There is a possibility for not downloading question papers due to following issues ;

- 1) students may be searching their specific question papers which are not in the basket ;
- 2) students may be finding their question papers based on UPC as applicable in examinations which is not in the basket ;
- 3) Students may be searching with titles of subject/courses which is not in the system.

Based on above facts, students may be advised by all concerned that this is purely a mock test and any sample paper may be used for writing and can take any paper of choice.

Query -2 Timeout error occurs most of the time :

The query as above can only be seen the operational knowledge of users. If any user who is working on the system on the dash board module (which is in the case of any work related with assessment) and continues with longer time and does not move further then automatically the window applicable shuts down. Therefore, users may be advised to follow the system generated message to avoid such problems;

Query -3 Not able to access it on phone :

This is very much accessible on phone as we visit on all websites or portal. The mobile must be loaded with internet and downloading feature. Around, 68% users who have registered for OBE examinations to be conducted remotely during Mock test through using mobile devices. Accordingly, users/students may be advised to enter the correct name of the portal as notified by examination branch and is available on university website and also to check internet and other requirements;

Query -4 It is taking 10-15 minutes to open the site ;

There may be possibility due to multiple users visiting multiple times without concluding activities. Users may be advised to check their position of internet while visiting the site/portal of examinations and all messages and information at the particular button and activities must be read out before moving to the next activity;

Query-5 It is taking too long for log in.

It may be possible due to deficiencies in the data required for visiting the portal. The possibility of poor connectivity from the guest side (in this case, users) and also the heavy rush. Students may be advised to wait some time and can take further as the Mock test will continue another three days i.e up to 08.07.2020 and any session can be used. The mock test is not subject/course/programmes specific, students may be finding their courses or programmes or paper which are not mapped for mock test as through the mock test, the objective is to check and to facilitate students to know about procedures;

Query-6 is I am hoping, subjects would be clearly mentioned on the final day of examinations;

Students may be advised and assured that on the day of examinations, all question papers shall be available with UPC as mentioned in the date sheet. All students appearing for the particular session shall be mapped with their examination forms and as per courses/papers opted in examination form, they will be given question paper and the same will be available to access by the respective students. In this case, inputs as given by students in examination forms are important and only the paper which has been mentioned in examination form can be accessed by students;

Query -7 Students are not getting OTP

In this case, it may please be noted that due to unmatched data as filled by students in examination form and the dash board, the system will not respond. Accordingly, students/users may be advised to enter the required information when visiting portal as per information filled in examination form. There may be possible error due to the change in mobile no or e-mail which has been filled in examination form. They may further be advised in this case to register with the new e-mail I'd as the message is also available at the place where students start their activities for log in;

Query-8 No confirmation mail is being received after the submission;

This is not applicable for the mock test as per guidelines. Confirmation shall be received by students in examination as they will appear as per scheduled date of examinations. During examinations, when students submit/uploaded their answer scripts, they will receive confirmation. If they send their scripts through e-mail as notified by examination branch, no confirmation shall be sent. They should be advised to keep their file as sent through e-mail with their possession in soft versions .

Query - 9 The issue of CAPTCHA is also not very good to work;

Students may be advised that captcha provides safety and stops further hacking. This is system generated and no human intervention is permitted. Sometimes, reading the word under captcha becomes difficult and consequently the system doesn't become able to respond die wrong captcha ;

Query-10 On the day of examinations, we will have to search from so many papers or it will be easy to find;

On the day of examinations, students shall get their question paper after log in and accordingly they can download the question paper ;

Query -11 Uploading answer sheets are very time consuming;

Uploading of answer sheets have to be done as per file and individual answer sheets against question no. as available on the portal. One hour has been given additional time for downloading question papers and uploading answer sheets. Students may be responded accordingly.

Query-12 There is no timer for students to keep track of time ;

There is timer placed at the time of down loading question papers. Students may be advised to see at the time of down loading question papers and works like clock;

Query-13 we have to upload four PDF and the limit is 5mb ;

No this is not correct. On uploading table, there are options of uploading each answer sheets against various numbers. For each question paper, students can upload one file of 5mb and multiple files can be uploaded. It can be understood in this way, a student can upload multiple files of 5mb against each question. This information is available at the table where students have to upload answer sheets;

Query-14 Instructions of Five hours for students are not mentioned on question papers ;

Question papers bear the general information. Five hours have already been notified through notification and the same is available on university website. Accordingly, all students belonging to PWD category who have registered for OBE mode have been mapped in the system and the time of five hours have been lickered for them to log out for examinations. These students may be responded based on information as per notification issued by examination branch dated 04.06.2020, 22.06.2020 and 29.06.2020 .

All above responses are based on activities related with examinations in OBE mode . There are other questions but the sense applies the same. Students may be advised to follow instructions available at portal and the specific message at each step. Perhaps , the method adopted by the principal, Dr Promila Kumar as shared in the principals' exam group yesterday may be adopted by all if finds appropriate to understand the process and accordingly to help students further.

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